

2022  
**211 TEHAMA  
ANNUAL  
REPORT**

**2·1·1**

**NorCal** | Get Connected.  
Get Help.

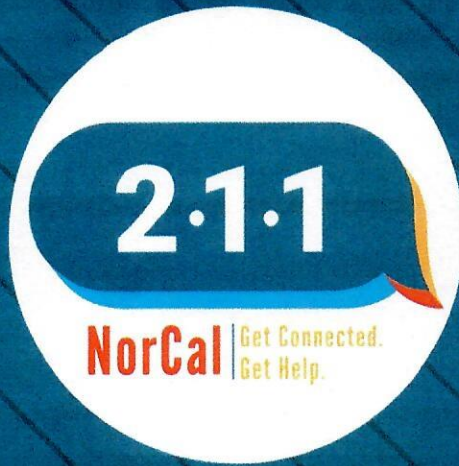


**United  
Way**

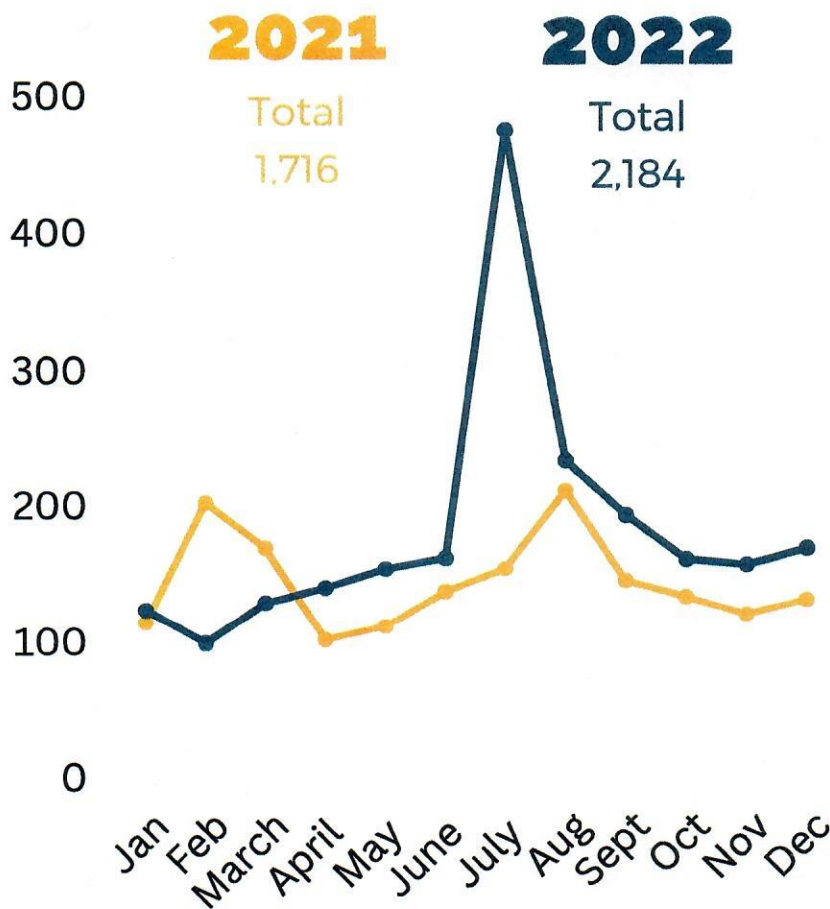


**United Way  
of Northern California**





# 211 Calls & Texts



## TOP NEEDS

FOOD VOUCHERS	193
FOOD PANTRIES	192
LOW INCOME/SUBSIDIZED HOUSING	159
RENT PAYMENT ASSISTANCE	156
ELECTRIC SERVICE PAYMENT ASSISTANCE	113

## TOP REFERRALS

REDBLUFF FARMER'S MARKET VOUCHER	178
PATH HOMELESS DAY CENTER	138
TEHAMA COUNTY GLEANERS - DOORDASH FREE FOOD DELIVERY	86
PATH RAPID REHOUSING PROGRAM	75
PATH SALE HOUSE	60

## TOP UNMET NEEDS

GAS MONEY	23
HOMELESS MOTEL VOUCHERS	21
FOOD VOUCHERS	15
RENT PAYMENT ASSISTANCE	10
HOMELESS SHELTER	5

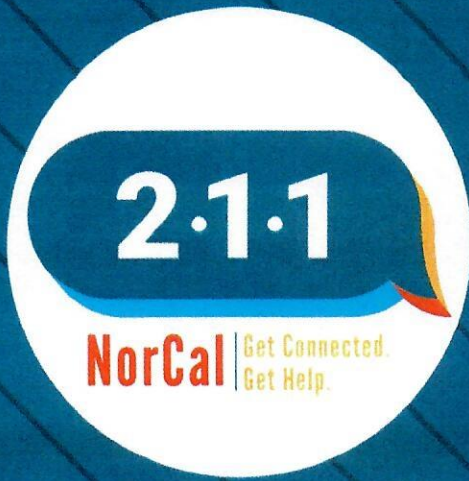
## 211 NORCAL DATABASE

Agencies: 459  
Programs: 1088  
New Agencies: 17

## 211 TEHAMA DATABASE

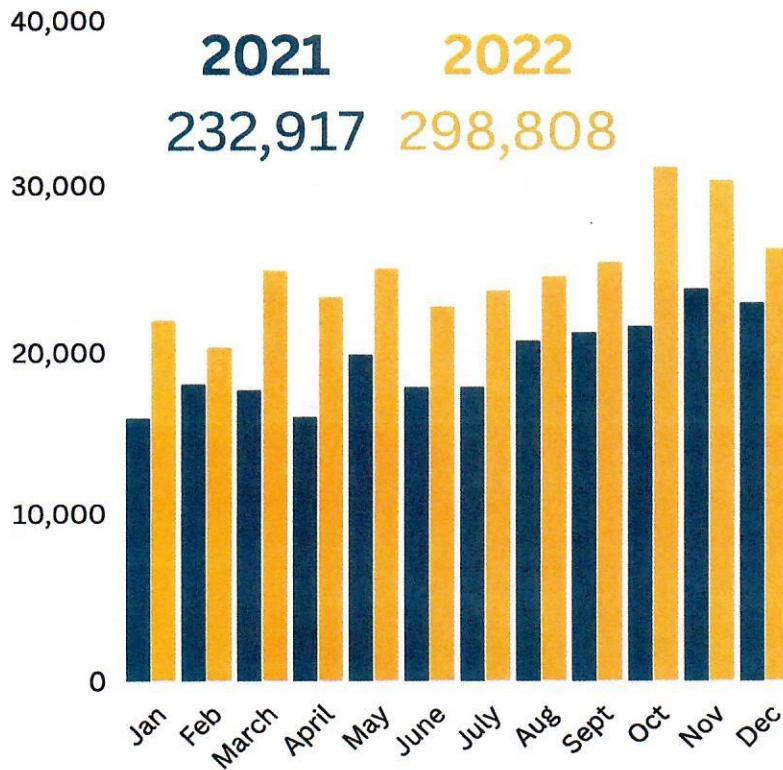
Agencies: 264  
Programs: 483  
New agencies: 7





# 211 NorCal Web Traffic

## 211 NorCal Resource Searches



## Web Traffic

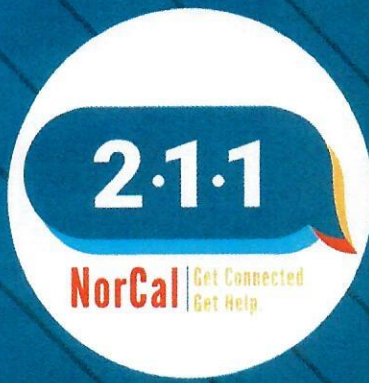
<b>Total Views</b>	<b>74,235</b>
<b>Unique IPs</b>	<b>63,161</b>

### Top Tehama County Page Views

Tehama Landing Page	2,889
COVID- 19	575
COVID-19 Tehama	548
Forward Fire	364
Tehama Housing	345
Tehama Homeless Assistance	273
Tehama Food	238
COVID - 19 Information Resources	235
Emergency Preparedness	206
Dixie Fire Resources	175

<b>Resource Searches</b>	<b>298,808</b>
<b>Unique IPs</b>	<b>34,624</b>





# Program Highlight

## Coordinated Entry

This program operates in partnership with Empower Tehama and the Tehama Continuum of Care. 211 callers are screened for entry into the Coordinated Entry System. This adds clients to the queue for housing services in Tehama County.

### 2020

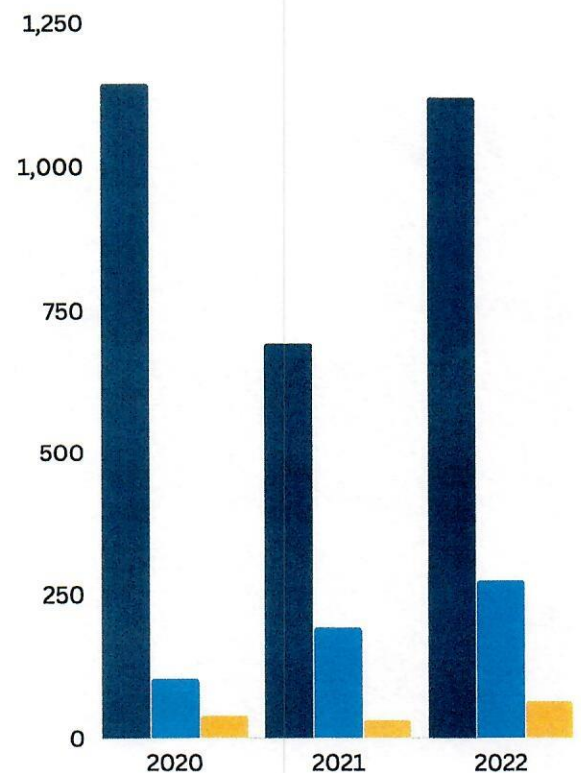
- Callers Screened: 1,143
- Callers Referred to PATH Services: 103
- Callers Added to Coordinated Entry: 39

### 2021

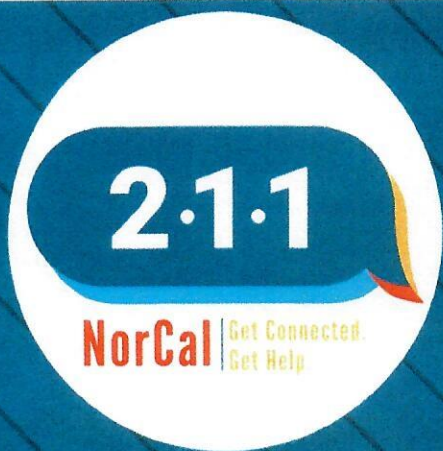
- Callers Screened: 691
- Callers Referred to PATH Services: 192
- Callers Added to Coordinated Entry: 31

### 2022

- Callers Screened: 1,119
- Callers Referred to PATH Services: 273
- Callers Added to Coordinated Entry: 64







# Program Highlight DoorDash

## The DoorDash Food Pantry Delivery Program is also known in California as the Ride United Last Mile Delivery Program.

This program connects food insecure members of our community with food pantries through free DoorDash deliveries. Recipients must live within 15 miles of the food pantry distribution point.

Program launched by United Way of Northern California in June 2020.

Total of Deliveries (Deliveries may have up to 4 bags)

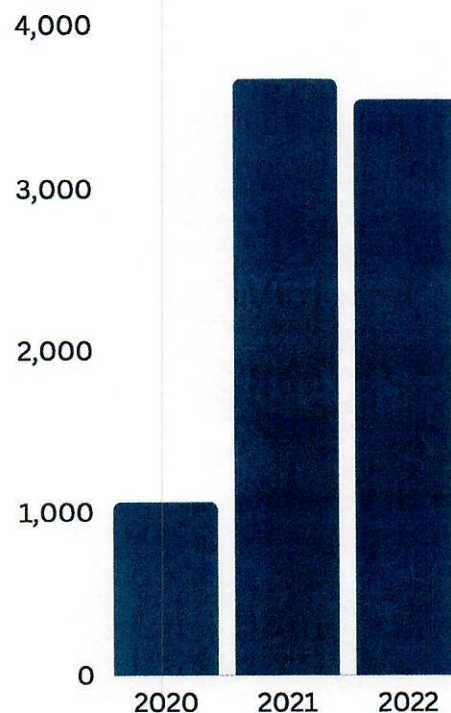
2020 - 1,057

2021 - 3,671

2022 - 3,544

Total - 8,272

## Deliveries



There are currently 2 food pantries participating in the program.

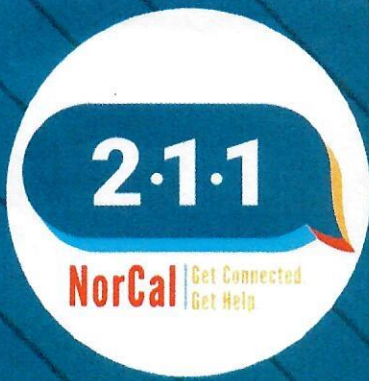
Our Lady of Mercy Parish

Tehama County Gleaners

Community members can access the program by dialing 2-1-1 and completing an intake process.

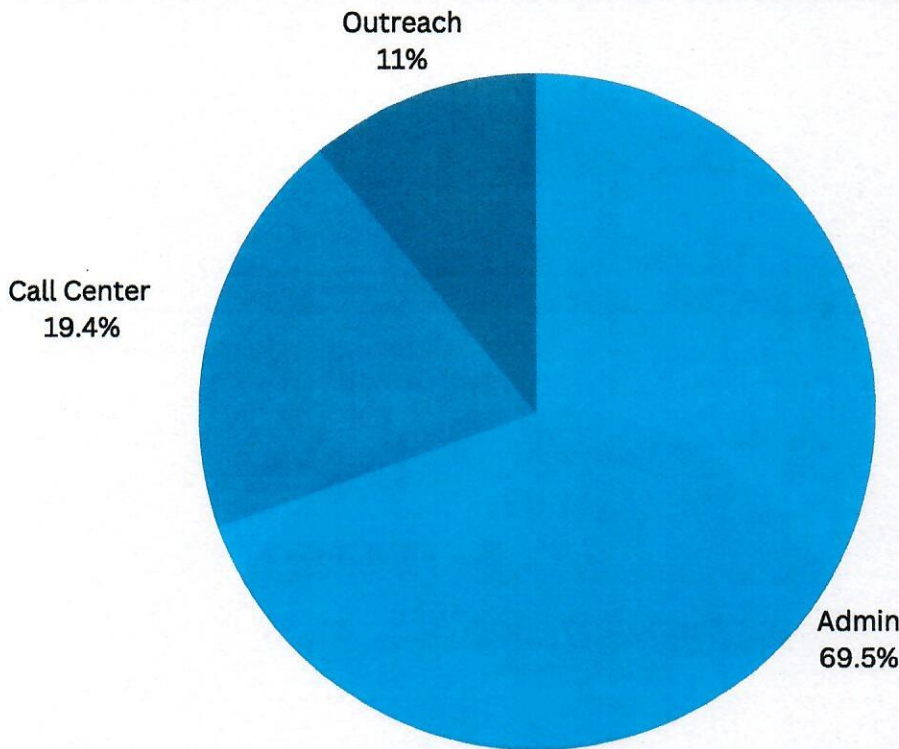






# 211 Tehama

Est. 2014



## Program Financials

# Thank You to Our Tehama Partners!



TEHAMA COUNTY  
CONTINUUM of CARE